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## Memo

**To:** QPRC Aquatics Patrons  
**From:** QPRC Aquatics Staff  
**Subject:** **QPRC Aquatics Queanbeyan Terms and Conditions (from 1 November 2021)**  
**Date:** 1 November 2021

### Please note

The nation-wide response to COVID-19 continues to develop and change.

Sitting above any of our own QPRC terms and conditions are Australian and NSW Government laws, public health orders, policies and procedures. For example, if you are directed by health authorities to self-isolate after visiting a COVID-19 hot spot, you are required to do so and are not permitted to enter our venue.

### Changes to terms and conditions

We ask that you read this memo carefully as it has very important details regarding the temporary restrictions and processes that we will be operating under.

We are continuing to follow directions from the NSW Government and these terms and conditions are subject to further change.

### Outdoor pools

Our outdoor pool in Queanbeyan was opened on 2 October 2021.

The splash park will be open from 6 November 2021.

Please see <https://qprcaquatics.com.au/about-us/queanbeyan/> for specific opening times.

### Programs

The indoor pool opened on Monday 11 October for lap swimming and rehabilitation.

The following activities will resume at Queanbeyan:

- Squad training from 18 October 2021 (outdoor pool)
- Aqua fitness from 18 October 2021
- Swimming lessons from 1 November 2021

Program details can be found from

[https://intelligenz.qprc.nsw.gov.au/QPRC/public/category/browse/AQBNPROGRAMS  
WEB](https://intelligenz.qprc.nsw.gov.au/QPRC/public/category/browse/AQBNPROGRAMSWEB)

### Entering our venue

Reopening of our indoor pool is permitted as part of the NSW Government's COVID Roadmap to recovery which begins to lift restrictions as vaccination rates across the state reach 70% and 80%. Patrons must be fully vaccinated to be able to enter the facility. There will be signage asking that you please show your proof of vaccination as it is a condition of entry. Checking vaccination status is not a policy of Council – it is a requirement of the Public Health Orders issued by the NSW Government.

Patrons will not be permitted to enter the venue if unwell. You are strongly advised to attend a COVID-19 testing location if this is the case.

You will also be asked whether you have visited any of the latest COVID-19 hotspots. If you have, you will be required to exit the venue immediately. Hotspots are continually updated from <https://www.nsw.gov.au/covid-19/latest-news-and-updates#latest-covid-19-case-locations-in-nsw>

All individuals must sanitise their hands upon entry.

### QR Codes

Use of the Service NSW QR code is mandatory at all workplaces and retail business and has been since Monday 12 July. This is in accordance with NSW Government requirements. You must use the Service NSW App and show our staff that you have checked in. If you do not have a suitable phone, paper forms will be available.

### Masks

You must wear a fitted face mask when you are in an indoor area of a non-residential premises in NSW. This is in accordance with NSW Government requirements.

Children 12 years and under are exempt but are encouraged to wear masks where practicable. If you have a medical exemption from wearing a mask, please bring your documentation with you.

### Change rooms

Our change rooms are operating under the following conditions:

- Patrons are encouraged to change at home before and after using the venue
- If you need to use our change rooms, social distancing requirements are in place meaning there are maximum numbers allowed.

### Capacity Limits

If our pool reaches capacity, no further individuals will be permitted to enter until others leave i.e. one in, one out.

### COVID-19 Safety Plan

Our plan has been created and can be found on our website. Please note that the plan is likely to change as NSW Government requirements change.

We encourage everyone to “arrive, swim, leave”.

### Operating hours are:

Weekdays 6am – 7.30pm and  
Weekends 7am – 6pm

Please note that the weekday opening times has been pushed back to 6am due to the additional requirements of taking off the outdoor pool blankets.

### Other important information

- Cash is accepted but we prefer you pay electronically.
- No returns for purchased merchandise.

If you have any questions, please do not hesitate to get in contact.

Our team is looking forward to welcoming you back and continuing to serve the community.

### **QPRC Aquatics**

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