



Memo

To: QPRC Aquatics Patrons
From: QPRC Aquatics Staff
Subject: **QPRC Aquatics Queanbeyan Terms and Conditions (from 15 December 2021)**
Date: 15 December 2021

Please note

The nation-wide response to COVID-19 continues to develop and change.

Sitting above any of our own QPRC terms and conditions are Australian and NSW Government laws, public health orders, policies and procedures. For example, if you are directed by health authorities to self-isolate after visiting a COVID-19 hot spot, you are required to do so and are not permitted to enter our venue.

Changes to terms and conditions

We ask that you read this memo carefully as it has very important details regarding the temporary restrictions and processes that we will be operating under.

We are continuing to follow directions from the NSW Government and these terms and conditions are subject to further change.

Venue availability

Availability for all of our venues can be found from
<https://intelligenz.qprc.nsw.gov.au/QPRC/public/category/browse/AQUATICS>

Entering our venue

Patrons will not be permitted to enter the venue if unwell. You are strongly advised to attend a COVID-19 testing location if this is the case.

All individuals must sanitise their hands upon entry.

QR Codes

Use of the Service NSW QR code is not mandatory. Signs will remain on display and using them are encouraged.

Masks

Wearing a fitted face mask is not mandatory in most situations. This is in accordance with NSW Government requirements.

All individuals are encouraged to wear masks where practicable and where physical distancing is not possible.

Change rooms

Our change rooms are operating under the following conditions:

- Patrons are encouraged to change at home before and after using the venue
- If you need to use our change rooms, social distancing requirements are in place meaning there are maximum numbers allowed.

Capacity Limits

If our pool reaches capacity, no further individuals will be permitted to enter until others leave i.e. one in, one out.

COVID-19 Safety Plan

Our plan has been created and can be found on our website. Please note that the plan is likely to change as NSW Government requirements change.

We encourage everyone to “arrive, swim, leave”.

Operating hours are:

BRAIDWOOD

Thursday 4 November 2021 to Sunday 13 March 2022

Monday to Sunday – 11:00am to 6:30pm

Tuesdays and Thursdays – 6:00am to 8:00am

<https://intelligenz.qprc.nsw.gov.au/QPRC/public/category/browse/ABWDLANEHIREW/EB>

BUNGENDORE

Thursday 4 November 2021 to Sunday 13 March 2022

Monday to Sunday – 11:00am to 6:30pm

Tuesdays and Thursdays – 6:00am to 8:00am

<https://intelligenz.qprc.nsw.gov.au/QPRC/public/category/browse/ABNGLANEHIREWEB>

CAPTAINS FLAT

Thursday 4 November 2021 to Sunday 13 March 2022

SCHOOL TERM OPENING HOURS

Monday to Friday – 2:00pm to 6:30pm

Saturday to Sunday – 11:00am to 6:30pm

SCHOOL HOLIDAY OPENING HOURS

Monday 20 December 2021 to Friday 28 January 2022

Monday to Sunday – 11:00am to 6:30pm

<https://intelligenz.qprc.nsw.gov.au/QPRC/public/category/browse/ACFTLANEHIREWEB>

QUEANBEYAN

Weekdays 6am – 7.30pm and

Weekends 7am – 6pm

<https://intelligenz.qprc.nsw.gov.au/QPRC/public/category/browse/AQBNBOOKINGSWEB> and <https://qprcaquatics.com.au/about-us/queanbeyan/>

The venues will be closed in the following situations:

- Christmas Day
- Boxing Day – Queanbeyan will be open
- Maintenance
- Adverse weather conditions
- Staff unavailability

Other important information

- Cash is accepted but we prefer you pay electronically.
- No returns for purchased merchandise.

If you have any questions, please do not hesitate to get in contact.

Our team is looking forward to continuing to serve the community.

QPRC Aquatics

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