



Memo

To: QPRC Aquatics Patrons
From: QPRC Aquatics Staff
Subject: **QPRC Aquatics Queanbeyan Terms and Conditions (from 2 October 2021)**
Date: 27 September 2021

Please note

The nation-wide response to COVID-19 continues to develop and change.

Sitting above any of our terms and conditions are Australian and NSW Government laws, health orders, policies and procedures. For example, if you are required to self-isolate due to visiting a COVID-19 hot spot, you are required to do so and are not permitted to enter our venue.

Changes to terms and conditions

We ask that you read this carefully as it has very important details regarding the temporary restrictions and processes that we will be operating under.

We are continuing to follow directions from the NSW Government and these terms and conditions are subject to further change.

Outdoor pools

Outdoor pools across NSW will be able to open, provided councils have a stringent COVID safety plan approved by NSW Health from 27 September 2021.

The outdoor pool at Queanbeyan traditionally opens on the long weekend in October.

We will be opening our outdoor pools on the dates as previously planned:

- 4 November 2021 – Braidwood, Bungendore and Captains Flat (pending staff availability)
- 2 October 2021 – Queanbeyan

Please note that the indoor swimming pool and splash park remains closed to the public.

Programs

Aqua fitness, squad training and swimming lessons are not able to commence yet. We will let people know when these programs will be returning.

Entering our venue

Patrons will not be permitted to enter the venue if unwell. You are strongly advised to attend a COVID-19 testing location if this is the case.

You will also be asked whether you have visited any of the latest COVID-19 hotspots. If you have, you will be required to exit the venue immediately. Hotspots are continually updated from <https://www.nsw.gov.au/covid-19/latest-news-and-updates#latest-covid-19-case-locations-in-nsw>

Entry to our venue will only be to individuals with a residential address in the local government area of Queanbeyan-Palerang Regional Council.

All individuals must sanitise their hands upon entry.

QR Codes

Use of the Service NSW QR code is mandatory at all workplaces and retail business from Monday 12 July. This is in accordance with NSW Government requirements. You must use the Service NSW App and show our staff that you have checked in. If you do not have a suitable phone, paper forms will be available.

Masks

You must wear a fitted face mask when you are in an indoor area of a non-residential premises in NSW. This is in accordance with NSW Government requirements.

Children 12 years and under are exempt but are encouraged to wear masks where practicable. If you have a medical exemption from wearing a mask, please bring your documentation with you.

Vaccinations

Please note vaccination requirements for exercise and outdoor recreation. Information can be found at <https://www.nsw.gov.au/covid-19/rules/affected-regions>

Change rooms

Our outdoor change rooms are operating under the following conditions:

- Patrons are encouraged to change at home before and after using the venue
- If you need to use our change rooms, social distancing requirements are in place meaning there are maximum numbers allowed.

Capacity Limits

Our outdoor pool at Queanbeyan can accommodate up to 230 people under the one person per four square metre rule. If the outdoor pool reaches capacity, no further individuals will be permitted to enter until others leave i.e. one in, one out.

COVID-19 Safety Plan

Our plan has been created and can be found on our website. Please note that the plan is likely to change as NSW Government requirements change.

We encourage everyone to “arrive, swim, leave”.

Operating hours are:

Weekdays 5.30am – 7.30pm and
Weekends 7am – 6pm

Other important information

- Cash is accepted but we prefer you pay electronically.
- Only pre-packaged food is being sold from our kiosk. No coffee or hot food.
- No returns for purchased merchandise.

If you have any questions, please do not hesitate to get in contact.

Our team is looking forward to welcoming you back and continuing to serve the community.

QPRC Aquatics

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