



Memo

To: QPRC Aquatics Patrons
From: QPRC Aquatics Staff
Subject: **QPRC Aquatics Queanbeyan Terms and Conditions (from 12 July 2021)**
Date: 7 July 2021

Please note

The nation-wide response to COVID-19 (Coronavirus) continues to develop and is changing rapidly.

Sitting above any of our terms and conditions are Commonwealth and NSW Government laws, policies and procedures. For example, if you are required to self-isolate due to visiting a COVID-19 hot spot, you are required to do so and are not permitted to enter our venue.

Changes to terms and conditions

We ask that you read this carefully as it has very important details regarding the temporary restrictions and processes, we will be operating under.

We are continuing to monitor changes and these terms and conditions are subject to further change.

Entering our venue

Please stay home if unwell and get tested. Do not enter our venue.

You will also be asked whether you have visited any of the latest COVID-19 hotspots. If you have, you will be required to exit the venue immediately. Hotspots are continually updated from <https://www.nsw.gov.au/covid-19/latest-news-and-updates#latest-covid-19-case-locations-in-nsw>

Individuals must sanitise their hands upon entry.

We are no longer required to check your temperature before entering the centre.

QR Codes

Use of the Service NSW QR code is mandatory at all workplaces and retail business from Monday 12 July. This is in accordance with NSW Government requirements. You must use the Service NSW App and show our staff that you have checked in. If you do not have a suitable phone, paper forms will be available.

Masks

You must wear a fitted face mask when you are in an indoor area of a non-residential premises in NSW. This is in accordance with NSW Government requirements.

Exemptions are when doing strenuous exercise. Children 12 years and under are exempt but are encouraged to wear masks where practicable.

Change rooms

Our change rooms can be used. But the following conditions apply:

- Change rooms should only be used if necessary
- Showers should only be used if necessary
- Patrons are encouraged to change at home before and after using the venue
- If you need to use our change rooms, social distancing requirements are in place meaning there are maximum numbers allowed.

Capacity Limits

Only our Indoor Pool is open during winter. We can accommodate up to 173 people in the venue. If any of the areas reach capacity, no further individuals will be permitted to enter until others leave i.e. one in, one out.

Please note that there will be times that the pool will be unavailable to the public due to bookings such as swimming lessons.

Operating hours are:

Weekdays 5.30am – 7.30pm and
Weekends 7am – 6pm

Other important information

- Cash is still accepted. But our preferred method of payment is electronically.
- Transaction/customer tracking will be in place in accordance with NSW Government requirements.
- Social distancing of 1.5m applies where applicable.
- The kiosk is operating as normal.
- No returns for purchased merchandise.

If you have any questions, please do not hesitate to get in contact.

Our team is looking forward to continuing to serve the community.

QPRC Aquatics

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