



Memo

To: QPRC Aquatics Patrons
From: QPRC Aquatics Staff
Subject: **QPRC Aquatics Queanbeyan Terms and Conditions
(from 11 October 2021)**
Date: 8 October 2021

Please note

The nation-wide response to COVID-19 continues to develop and change.

Sitting above any of our own QPRC terms and conditions are Australian and NSW Government laws, public health orders, policies and procedures. For example, if you are directed by health authorities to self-isolate after visiting a COVID-19 hot spot, you are required to do so and are not permitted to enter our venue.

Changes to terms and conditions

We ask that you read this memo carefully as it has very important details regarding the temporary restrictions and processes that we will be operating under.

We are continuing to follow directions from the NSW Government and these terms and conditions are subject to further change.

Outdoor pools

Our outdoor pool in Queanbeyan was opened on 2 October 2021.

Please note that the splash park remains closed to the public.

We plan to open our outdoor pools at Braidwood, Bungendore and Captains Flat from 4 November 2021.

Programs

The indoor pool will open on Monday 11 October for lap swimming and rehabilitation.

Aqua fitness, squad training and swimming lessons are able to recommence however, we still need to confirm availability of sufficient numbers of staff to conduct these activities. Further announcements will be made soon.

Entering our venue

Reopening of our indoor pool is permitted as part of the NSW Government's COVID Roadmap to recovery which begins to lift restrictions as vaccination rates across the state reach 70% and 80%. Patrons must be fully vaccinated to be able to enter the facility. There will be signage asking that you please show your proof of vaccination as it is a condition of entry. Checking vaccination status is not a policy of Council – it is a requirement of the Public Health Orders issued by the NSW Government.

Patrons will not be permitted to enter the venue if unwell. You are strongly advised to attend a COVID-19 testing location if this is the case.

You will also be asked whether you have visited any of the latest COVID-19 hotspots. If you have, you will be required to exit the venue immediately. Hotspots are continually updated from <https://www.nsw.gov.au/covid-19/latest-news-and-updates#latest-covid-19-case-locations-in-nsw>

Entry to our venue will only be to individuals with a residential address in the local government area of Queanbeyan-Palerang Regional Council.

All individuals must sanitise their hands upon entry.

QR Codes

Use of the Service NSW QR code is mandatory at all workplaces and retail business and has been since Monday 12 July. This is in accordance with NSW Government requirements. You must use the Service NSW App and show our staff that you have checked in. If you do not have a suitable phone, paper forms will be available.

Masks

You must wear a fitted face mask when you are in an indoor area of a non-residential premises in NSW. This is in accordance with NSW Government requirements.

Children 12 years and under are exempt but are encouraged to wear masks where practicable. If you have a medical exemption from wearing a mask, please bring your documentation with you.

Change rooms

Our change rooms are operating under the following conditions:

- Patrons are encouraged to change at home before and after using the venue
- If you need to use our change rooms, social distancing requirements are in place meaning there are maximum numbers allowed.

Capacity Limits

Our venue at Queanbeyan can accommodate up to 316 people under the one person per four square metre rule. If our pool reaches capacity, no further individuals will be permitted to enter until others leave i.e. one in, one out.

COVID-19 Safety Plan

Our plan has been created and can be found on our website. Please note that the plan is likely to change as NSW Government requirements change.

We encourage everyone to “arrive, swim, leave”.

Operating hours are:

Weekdays 6am – 7.30pm and
Weekends 7am – 6pm

Please note that the weekday opening times has been pushed back to 6am due to the additional requirements of taking off the outdoor pool blankets.

Other important information

- Cash is accepted but we prefer you pay electronically.
- Only pre-packaged food is being sold from our kiosk. No coffee or hot food.
- No returns for purchased merchandise.

If you have any questions, please do not hesitate to get in contact.

Our team is looking forward to welcoming you back and continuing to serve the community.

QPRC Aquatics

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