



Memo

To: QPRC Aquatics Patrons
From: QPRC Aquatics Staff
Subject: **QPRC Braidwood, Bungendore and Captains Flat Terms and Conditions (from 19 December 2020)**
Date: 15 December 2020

Please note

The nation-wide response to COVID-19 (Coronavirus) continues to develop and is changing rapidly.

Sitting above any of our terms and conditions are Commonwealth and NSW Government laws, policies, and procedures. For example, if you are required to self-isolate due to visiting a COVID-19 hot spot, you are required to do so and are not permitted to enter our venue.

Changes to Terms and Conditions

We have been permitted to change some aspects of our operations. All changes are within the government requirements.

We ask that you read this carefully as it has very important details regarding the temporary restrictions and processes we will be operating under.

We are continuing to monitor changes and these terms and conditions are subject to further change.

Entering our venue

Please stay home if unwell and get tested. Do not enter our venue.

Individuals must sanitise their hands upon entry.

We are no longer required to check your temperature before entering the centre.

Change rooms

Our change rooms can be used. But the following conditions apply:

- Change rooms should only be used if necessary
- Showers should only be used if necessary
- Patrons are encouraged to change at home before and after using the venue
- If you need to use our change rooms, social distancing requirements are in place meaning there are maximum numbers allowed. Numbers are indicated at the entrances.

Bookings

Bookings are no longer essential. There will be maximum bather loads as follows:

Pool	Total
Braidwood	41
Bungendore	65
Captains Flat	51

If any of the areas reach capacity, no further individuals will be permitted to enter until others leave i.e. one in, one out.

Please note that there will be times that the pool will be unavailable to the general public due to bookings such as school carnivals.

QR Codes

If you are not a membership holder, you will be required to sign-in using a QR code. This is in accordance with NSW Government requirements. You must use the Service NSW App and show our staff that you have checked in. If you do not have a suitable phone, paper forms will be available.

If you are using the pool for one of the reasons below, you will not need to sign-in using a QR code:

- You are a member or 10 visit pass-holder
- You are attending swimming lessons

In these instances, we will have your contact details already and signing in again is not necessary.

If you have booked through an external party such as a swim club, they will have their own processes for record-keeping.

Operating hours are:

BRAIDWOOD

Saturday 7 November 2020 to Sunday 14 March 2021

Monday to Sunday – 11am to 6:30pm

Tuesdays and Thursdays – 6am to 7am

BUNGENDORE

Saturday 7 November 2020 to Sunday 14 March 2021

Monday to Sunday – 11am to 6:30pm

Tuesdays and Thursdays – 6am to 8am

CAPTAINS FLAT

Saturday 7 November 2020 to Sunday 14 March 2021

SCHOOL TERM OPENING HOURS

Monday to Friday – 2pm to 6:30pm

Saturday to Sunday – 11am to 6:30pm

SCHOOL HOLIDAY OPENING HOURS

Monday 21 December 2020 to Tuesday 26 January 2021

Monday to Sunday – 11am to 6:30pm

The venues will be closed in the following situations:

- Christmas Day
- Boxing Day
- Maintenance
- Adverse weather conditions
- Staff unavailability
- Other emergency situations

Other important information

- Cashless transactions only.
- Transaction/customer tracking will be in place in accordance with NSW Government requirements.
- Social distancing of 1.5m applies where applicable.
- The kiosk will return to its pre-COVID offerings.
- You must bring your own equipment. The venues will not be lending out any equipment.
- No returns for purchased merchandise.

If you have any questions, please do not hesitate to give us a call.

Our team is looking forward to continuing to serve the community.

QPRC Braidwood Pool

Tel: 02 4842 2240

Tel: 02 6285 6346 (Queanbeyan)

Email: aquatics@qprc.nsw.gov.au

Web: www.qprcaquatics.com.au

QPRC Bungendore Pool

Tel: 02 6285 6178 (new number)

Tel: 02 6285 6346 (Queanbeyan)

Email: aquatics@qprc.nsw.gov.au

Web: www.qprcaquatics.com.au

QPRC Captains Flat Pool

Tel: 02 6236 6264

Tel: 02 6285 6346 (Queanbeyan)

Email: aquatics@qprc.nsw.gov.au

Web: www.qprcaquatics.com.au